



Agency requires automated management tools to efficiently monitor staff activity.

- Manually compiling employee data is expensive and time-consuming
- Managers need to know how workloads and throughput for their employees
- Require easy access to due dates, key data and more

challenge

GL Suite provides flexible and effective management tools.

- Workflow capabilities use business rules to automatically route tasks to staff members
- Reports can be developed to provide detailed efficiency ratings using agency-specified metrics
- Dashboards provide comprehensive look at a staff member's queue
- Effectively control project costs

solution

Comprehensive work and staff management.

GL Suite features a robust set of workflow capabilities, utilizing business rules to automatically route tasks between staff members based on predefined criteria. GL Suite can provide a set of sophisticated analytical reports to provide managers with detailed efficiency ratings, required agency metrics, or a list of an agency staff member's actions in the system. Dashboards can be configured to provide managers or staff with a list of the work that needs to be completed, along with deadlines and direct links to the associated records. Dashboards provide managers with unlimited customizing options, allowing them to be completely tailored to fit a manager's goals and strategic objectives. GL Suite offers all the tools an agency needs to efficiently complete work and save money along with the way.



passionate about government

GL Solutions (passionately) stands for Government Licensing Solutions. Founded by ex-regulatory administrators, GL Solutions has provided government agencies with efficient and effective regulatory systems since 1997, delivering the perfect blend of software, solutions, and support.

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Reports give managers all the data they need on demand.

GL Solutions can design and develop analytical reports that will provide managers with all the necessary data they need to effectively manage their teams, employees, projects, annual goals, and more. Reports can be generated to display exactly what tasks are in an individual's queue, as well as due dates and other key information related to each item in the queue.

- Set up an automated command to generate and email report data to managers on specific dates (or on-demand)
- Generate a report of overdue or late tasks requiring action
- Run reports to display how long work has stayed in staff members' queues (in order to determine efficiency)
- Export reports to Microsoft Word, Excel, or PDF at the push of a button, which can then be printed or emailed off for additional review



Automated workflow and task routing capabilities.

Key features:

- Configured business rules automatically route work to appropriate parties based on status updates (or some other criteria)
- Checklists efficiently communicate to manager exactly where an application resides in the licensing process
- Administrators or managers can use the Control Panel to update screens, menus or business rules to reflect changes in workflow (such as the introduction of a new staff member)
- Custom dashboards provide quick and easy links to tasks that require action, applications that need approval, etc.
- Dashboards can display all work currently in a staff member's name, complete with click-through links to the records
- Color-code screens or dashboards to highlight critical or late work
- Authorized managers can seamlessly move work from one staff member's queue to another's

start your solutions today

GL Solutions provides GL Suite, the configurable and highly-flexible software system successfully implemented many times over, to support certification, licensing, permitting, inspections, investigations, compliance, enforcement, and case management activities in various regulatory environments.

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