



**Agency needs a more efficient method to inform employees that work is ready for their attention**

- An application requires an inspection, which needs to be routed to the inspector for review
- Renewal documents for an application have been received, requiring staff action

challenge

**Keep employees informed with GL Suite’s notification system**

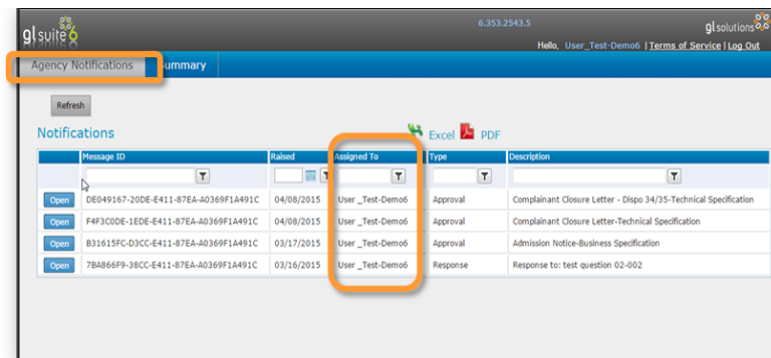
- Personalized notifications sent to only the intended recipient
- Receive updates as soon as they occur
- More efficient response to work that requires immediate attention

solution

## Custom-tailored notifications to help manage workflow

GL Suite offers a flexible, customizable notification service that can keep your employees focused on the work that matters most.

You can let your employees know when a follow up on an important item is required, when an applicant has submitted previously missing documentation, or when an inspection has been completed. GL Suite can automate the notification process and get important information where it needs to be.



## passionate about government

GL Solutions (passionately) stands for Government Licensing Solutions. Founded by ex-regulatory administrators, GL Solutions has provided government agencies with efficient and effective regulatory systems since 1997, delivering the perfect blend of software, solutions, and support.

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## Flexibility in the way you alert your staff

GL Suite can provide notifications to individual staff members or multiple staff members within a department/job role under a number of customizable scenarios. These notifications will appear on the desktop and within GL Suite, and will take the user directly to the record that needs attention.

- Completely customize the alerts your staff receive
- Notifications can be sent to either employee user-groups or specific individuals
- Keep staff assigned to a project in the loop without having to manage reminders or events.



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## Increase efficiency and decrease response time to important issues

Key features:

- Notifications can be tailored to specific events; when an application status changes, when a specific field is updated, or on a pre-defined schedule
- Decide who receives it – notifications can be sent to specific individuals, all employees within a specific job role or any user within a specific security group
- Alerts can be automated or manually run to manage your staff in the most effective way
- Alert staff that renewal requirements have been received, assign follow up tasks
- GL Suite can display a list of alerts for internal users in each section or department of your agency as soon as users log in, and each can have unique alert types, information, timing, and more

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## start your solutions today

GL Solutions provides GL Suite, the configurable and highly-flexible software system successfully implemented many times over, to support certification, licensing, permitting, inspections, investigations, compliance, enforcement, and case management activities in various regulatory environments.

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